



# REIVERNET CHROMECAST FOR HOTEL GUESTS

Today's hotel guests expect to be able to enjoy the technology they use at home, easily and conveniently. Most guests travel with movies, TV series, games, videos, photos, music, and more on their mobile devices. Until recently, hotel guests were limited to accessing their content on their mobile devices, instead of casting it to a TV big screen as they would at home.

## MEET REIVERNET'S CHROMECAST FOR HOTEL GUESTS

Reivernet's Chromecast for hotel guests allows your guests to easily and securely cast content from their mobile devices to their room's television via a Google Chromecast device. Google Chromecast devices are now widely used globally (30M+ sold since 2013) and the technology will be with us for a long time to come. In today's high-tech world, the ability to securely use Google Chromecast is a highly desirable guest feature.

## REIVERNET'S UNIQUE BENEFITS

### Ease of Use

Reivernet's Chromecast for hotel guests is interfaced with Reivernet's hotel Wi-Fi solution. Once a guest has enrolled to the Wi-Fi, their device is automatically paired to the Chromecast device in the designated room (when enrollment by room number and last name is used).

## Welcome Message and Hotel Channel Integration

Property Management System (PMS) integration means televisions in a guest room can display a personalised welcome message, promotions or hotel images. Easy on-screen instructions are also displayed, telling guests how to conveniently cast their content.

- Support for different content types: media content, image, text
- No need for extra equipment and compatible with any TV
- QR Code pairing for where PMS integration is not available
- Step-by-step user instructions.

## Guaranteed Guest Support

Chromecast is very easy to use and Reivernet provides on-screen instructions for your guests. If, however, they have any trouble connecting, Reivernet also offers guest

Help Desk support at a reasonable premium. We have multi-lingual support and real-time visibility into our solution to get your guests casting at their convenience.

### Privacy and Data Security Guarantee

Your guests' content, data and credentials are completely secure thanks to these features:

- Automatically erases guest streaming services account credentials at check-out
- Deletes all guest visualisation history and cache
- Room isolation so that only assigned room Chromecast(s) are visible
- 100% compliance with the latest GDPR updates
- Physical locking of the in-room Chromecast device
- Chromecast device tamper detection to alert hotel maintenance

### Give Your Guests Complete Streaming Freedom

There are thousands of cast-enabled apps available on the Apple and Google app stores. The most popular TV streaming services currently are:

- Netflix
- Stan
- Disney Plus
- Amazon Prime Video
- Binge
- Foxtel Now
- Apple TV Plus

### BUNDLE REIVERNET PRODUCTS AND SAVE

Install Chromecast at the same time as a Wi-Fi upgrade, or bundle with our IPTV and Interactive TV products to deliver cost saving efficiencies for installation that are passed on to the hotel.



### FIND OUT MORE

Call Merle Dean on +61 4 1284 1516 or email [merle.dean@reivernet.com](mailto:merle.dean@reivernet.com) to find out more about Reivernet's Chromecast for hotel guests today.

### HOW GOOGLE CHROMECAST WORKS

Google Chromecast is a streaming device that wirelessly connects a user's phone, tablet or computer with any HD monitor that has an HDMI port (which is nearly every TV nowadays). This effectively turns the TV screen into a smart device that can connect to many apps.

### WHY HOTELS NEED A CHROMECAST SOLUTION

Hotel guest Wi-Fi networks are secure and sophisticated in order to keep guests' devices, personal information and data safe. They are designed so that every guest's device is isolated from other guests' devices connected to the network. These important security measures mean that, without a Chromecast solution in place, guests cannot simply connect to Chromecast devices on your hotel's Wi-Fi network.

Reivernet's Chromecast for hotel guests overcomes this device isolation issue, without compromising the security of your hotel's network, by allowing each guest to only connect to the Chromecast device in their room. The pairing of the Guest device and the Chromecast device are automated when guests connect to the hotel guest Wi-Fi using their room number and last name as the authentication method. Once a guest has connected to the hotel guest Wi-Fi, when they open a Chromecast-enabled app on their device, the cast icon will be visible and ready to cast their content to their room's TV screen.

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